



## A note to our Friends, Clients and Partners about COVID-19

Posted by David Hepinstall on Wednesday, June 3, 2020

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Due to the COVID-19 pandemic, AEA's offices have been closed since mid-March in both New York and California. Government and utility energy efficiency programs we implement required us to suspend direct installation of energy efficiency measures in occupied homes during this time; however, those employees who were able to work from home have been doing so. We have continued to provide energy consulting for new construction and existing buildings clients, and to plan new and improved services to help you meet your energy goals. Many of us will continue to work from home when feasible to enable those in the office to better maintain social distancing.

We hope that you and your loved ones and coworkers have been safe and healthy during this period.

We want you to know that your health and the health of our workforce are of paramount concern to us.

We look forward to our resuming services to clients as public health authorities allow, following strict guidance for employee health screening, social distancing, use of personal protective equipment, and procedures to prevent the spread of infection. We will contact you when site visits are needed to complete required tasks for those projects to ensure that all parties are prepared to handle inspections or installations safely.

We will begin scheduling work in the common areas of buildings shortly. We expect a longer wait before most in-unit work will restart. In the meantime, if your building was undergoing or preparing for work that was interrupted or deferred due to COVID-19 policies in effect, feel free to email your AEA account manager or project manager to discuss your scheduling needs or any other concerns.

Please be advised that we will be discouraging personal visits to the office by persons other than AEA staff for the near future. If you do need to be here, schedule your visit with the person you will be seeing so that we will be expecting you, and be prepared to comply with our screening protocols on your arrival.

David Hepinstall, Executive Director

Association for Energy Affordability, Inc.

New York  
105 Bruckner Boulevard  
Bronx, NY 10454  
Phone 212.279.3902  
Fax 718.292.1280  
eastcoastinfo@aea.us.org

**California**  
5900 Hollis Street  
Suite R2, Emeryville, CA 94608  
Phone 510.431.1791  
westcoastinfo@aea.us.org